

# Fueling Change in the New Era of Computing

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# **Key Topics Today**



- ClOs are on the threshold of opportunity
- The transformational power of big data
- IBM Big Data solutions portfolio
- Why partner with IBM





## CIOs are on the threshold of opportunity



In this fiercely difficult economy, becoming smarter isn't just an option. It's a mandate for any business that expects to survive and any CIO who expects to lead.





### **Business Models are under Constant Threat**

Demanding and connected customers

Brands built and destroyed in days

**Great relationships** trump great products



**Telecommunications** 

Transforming their use of network data into new revenue streams



**Electronic Retailing** 

Disrupted by social media, networks and mobile commerce



**Political Campaigns** 

Game changing targeting and recruitment of individual voters

Not changing is the same as losing





# **Fueled by Disruptive Technology Factors**







# **The Transformational Power of Big Data**

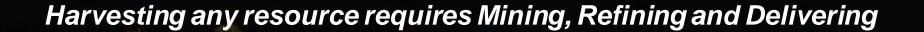


# Big Data is the next Natural Resource

"We have for the first time an economy based on a key resource (Information) that is not only renewable, but self-generating.

Running out of it is not a problem, but drowning in it is."

— John Naisbitt





## **Big Data is All Data And All Paradigms**

# Transactional & Application Data



**Machine Data** 



## **Social Data**



**Enterprise Content** 



- Volume
- Structured
- Throughput

- Velocity
- Structured
- Ingestion

- Variety
- Unstructured
- Veracity

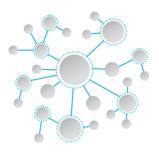
- Variety
- Unstructured
- Volume





# Leaders are Leveraging Big Data to Deliver Immediate Value at the Point of Impact

## **Operational Systems**



- Smarter Infrastructure
- Security Intelligence
- Enterprise Applications



Delivering Value @ Point of Impact

## **Systems of Engagement**



- Mobile Commerce
- Call Center
- Social Business

Big Data and Analytics

Extend & Integrate



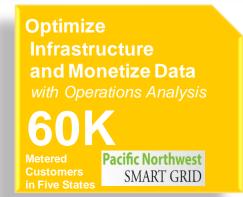


## **Key Business-driven Use Cases Improve Business Outcomes**













## **Every Industry can Leverage Big Data and Analytics**



#### Banking

- Optimizing Offers and Cross-sell
- Customer Service and Call Center Efficiency
- Fraud Detection & Investigation
- · Credit & Counterparty Risk



#### Insurance

- 360\* View of Domain or Subject
- Catastrophe Modeling
- Fraud & Abuse
- Producer Performance Analytics
- Analytics Sandbox



#### Telco

- Pro-active Call Center
- Network Analytics
- Location Based Services



#### Energy & Utilities

- Smart Meter Analytics
- Distribution Load Forecasting/Scheduling
- Condition Based Maintenance
- Create & Target Customer Offerings



- transformation

   Audience & Marketing
- Optimization
- Multi-Channel Enablement
- Digital commerce optimization



#### Retail

- Actionable Customer Insight
- Merchandise Optimization
- Dynamic Pricing



#### Travel & Transport

- Customer Analytics & Loyalty Marketing
- Predictive Maintenance Analytics
- Capacity & Pricing Optimization



#### Consumer Products

- Shelf Availability
- Promotional Spend
  Optimization
- Merchandising Compliance
- Promotion Exceptions & Alerts



#### Government

- Civilian Services
- Defense & Intelligence
- Tax & Treasury Services



#### Healthcare

- Measure & Act on Population Health Outcomes
- Engage Consumers in their Healthcare



#### **Automotive**

- Advanced Condition Monitoring
- Data Warehouse Optimization
- Actionable Customer Intelligence



#### Chemical & Petroleum

- Operational Surveillance, Analysis & Optimization
- Data Warehouse
   Consolidation, Integration &
  Augmentation
- Big Data Exploration for Interdisciplinary Collaboration



#### Aerospace & Defense

- Uniform Information Access
  Platform
- Data Warehouse Optimization
- Airliner Certification Platform
- Advanced Condition Monitoring (ACM)



#### Electronics

- Customer/ Channel Analytics
- Advanced Condition Monitoring



#### Life Sciences

 Increase visibility into drug safety and effectiveness



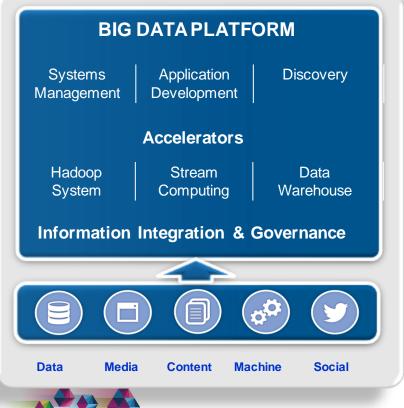


# **IBM Big Data Solutions Portfolio**





## **Getting the Value from Big Data – Why a Platform?**



# The Whole is Greater than the Sum of the Parts

- Almost all big data use cases require an integrated set of big data technologies to address the business pain completely
- Reduce time and cost and provide quick ROI by leveraging pre-integrated components
- Provide both out-of-the-box and standards-based services
- Start small with a single project and progress to others over your big data journey



## IBM Provides a Holistic and Integrated Approach to Big Data and Analytics



## **Enabling organizations to**

- Assemble and combine relevant mix of information
- Discover and explore with smart visualizations
- Analyze, predict and automate or more accurate answers
- Take action and automate processes
- Optimize analytical performance and IT costs
- Reduced infrastructure complexity and cost
- Manage, govern and secure information



## IBM is Announcing Continued Big Data Leadership in the New Era of Computing



# Big Data Platform



Pure Data
System for
Hadoop

#### Speed of Thought Analytics

- 8-25x faster reporting and analytics
- 10x storage space savings seen during beta test
- No indexes, aggregates, tuning, or SQL/schema changes

#### Platform advances in consumability and performance

- Big SQL standard ANSI SQL access to data in BigInsights
- GPFS-FPO robust, faster access to large files
- 2-10x faster InfoSphere Streams ops using bounded lists & maps

### Explore and analyze more data with appliance simplicity

- 8x faster deployment than custom-built solutions
- First appliance with built-in analytics accelerator
- Only Hadoop system with built-in archiving tools



## Clients Achieve Breakthrough Outcomes with IBM's Big Data Platform



Detect life threatening conditions 24 hours sooner





Time to access business critical data reduced from 26 hours to 2 minutes over 650 TB of data



#### T··Mobile···

Reduced churn by analyzing 2 PB of data on 300 Million clients



### **Battelle**

The Business of Innovation

Increased grid efficiency and reliability by analyzing
10 PB of data in minutes





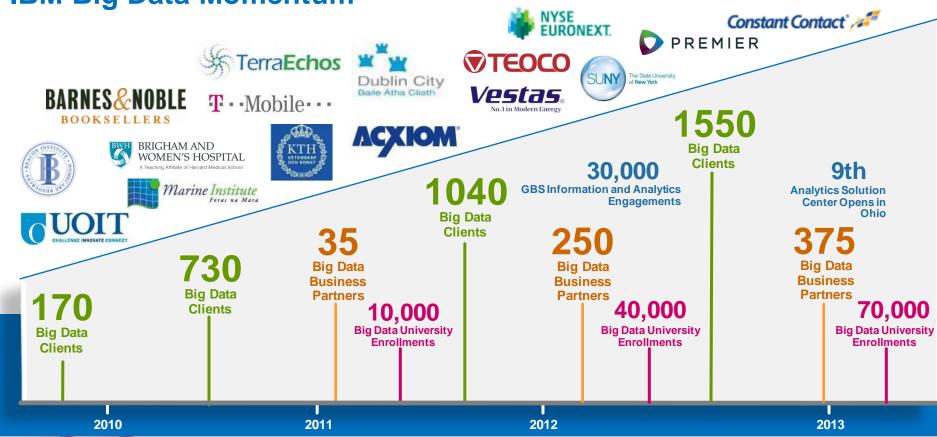
# **Why Partner With IBM**





**IBM Big Data Momentum** 

Sample Clients





## The Right Partner Committed to Client Success



#### IBM understands all kinds of data

- Game-Changing Innovation such as Watson, BLU acceleration, streaming analytics and expert integrated systems; 20 years of patent leadership
- Business-Ready Capabilities big data and analytics capabilities, integrated and hardened for serious use, with flexible deployment options



#### IBM knows how to turn data into value

- Client Expertise deep industry know-how and solutions with global reach
- Strong Ecosystem growing investment with 360+ business partners & 100+ universities
- Build on Current Investments enhance existing analytics and information infrastructure with unparalleled breadth and depth of new capabilities



#### IBM has invested in big data and analytics

- \$16B+ in Acquisitions coupled with game-changing innovation since 2005
- Analytics Solution Centers visited by 4000+ organizations accessing global expertise
- 2015 Road Map target for Business Analytics recently raised from \$16 billion to \$20 billion of revenue



I invite you to establish a strategic partnership with IBM in this new "Era of Computing"

**Thank You!**